



NEWS RELEASE

FOR IMMEDIATE RELEASE
December 30, 2013

Contact: Cristina Valdivia Aguilar
(916) 574-8168

Bureau of Automotive Repair Releases Video for No-Cost Auto Body Inspection Program

SACRAMENTO – The Department of Consumer Affairs' Bureau of Automotive Repair (BAR) released a short video for its No-Cost Auto Body Inspection Program.

The program provides consumers with no-cost vehicle inspections to ensure all collision repairs listed on their auto body repair invoice were done correctly.

"The Auto Body Inspection Program is a great resource for drivers who have recently been in a collision and have had auto body repair done," said Bureau Chief Patrick Dorais. "To the untrained eye, it can be hard to tell if a repair was done correctly and whether or not the vehicle's safety has been compromised. This program is very easy to participate in and provides consumers with peace of mind about any auto body repairs they may have had performed."

The video features an actual consumer who has used the program, explains how the program works and how to contact BAR to participate. The video can be seen [here](#).

#

The Department of Consumer Affairs promotes and protects the interests of California Consumers. Consumers who wish to file a complaint against an auto repair facility can contact the Department of Consumer Affairs/Bureau of Automotive Repair at (800) 952-5210. Consumers can also file a complaint online at www.autorepair.ca.gov.